

Junior Application Specialist/Technical Support (m/f)

in Norwalk, CT

As an integral part of our new North American headquarter, you will be the first contact for our customers to resolve technical issues and improve our customer's experience. Your knowledge will be key to further improve our products. This is a great opportunity for someone who is starting a technical IT career in the dynamic 3D CAD environment.

For this position, we are seeking a young spirit, engaged and motivated person with professional communication skills, technical grasp and willingness to learn. If you are looking for an opportunity to showcase your abilities while growing your knowledge, then look no further!

Job Responsibilities

- Represent the 3Dconnexion brand as the heart of our technical support team
- Assist clients in troubleshooting their 3Dconnexion hard-/software products
- Work closely with software and hardware engineering to identify and resolve product issues
- Provide feedback to the 3Dconnexion product team
- Deliver consistently high levels of customer support to our clients
- Support the sales and marketing team at trade shows

Skills and Requirements

- Good communication skills, both in oral and written English
- Technical knowledge of Microsoft Windows
- Internet and IT savvy, ability to utilize new software
- Personal attitude that strives for challenges
- Willingness to sporadically travel domestically and abroad
- Be a team player with a positive mind

Conditions

- Medical, Dental and Vision plans
- 401 (k) with company match
- 20 days PTO per calendar Year
- Working Location: 3Dconnexion US Headquarter in Norwalk, CT

3Dconnexion

3Dconnexion® is the leading provider of award-winning devices for 3D design and visualization professionals. Our mission is to help people produce better designs, faster and more comfortably. 3Dconnexion products provide a more intuitive and natural way to interact with computer-generated 3D content. They support today's most popular and powerful mechanical engineering, media & entertainment and architectural CAD applications. 3Dconnexion maintains offices worldwide with headquarters located in Munich, Monaco and Norwalk (CT)

3dconnexion.com

 [youtube.com/3dconnexion](https://www.youtube.com/3dconnexion)

If you are interested in being part of the 3Dconnexion team in an international, growth oriented company, please send your complete application (CV + motivational letter) with the reference JR_APPL_SP via email to Uta Schulze-Haedrich:

Jobs_Support@3Dconnexion.com