

Technical Support Engineer

in Wrocław, Poland

We are seeking a skilled Technical Support Engineer to join our team. You will play a pivotal role in delivering outstanding technical assistance to our clients. You will be responsible for investigating technical issues which are escalated to you, collaborating with cross-functional teams, and contributing to process improvement and issue reporting. Your dedication to ensuring customer satisfaction and your technical expertise will be critical in maintaining our reputation for excellence.

Job Responsibilities

- Investigate, reproduce and report software issues
- Provide professional, efficient and effective support to ensure customer satisfaction
- Communicate with Software Development and Product Management

Skills and Requirements

- Degree in Computer Science, Computer Engineering, or a related field
- Software troubleshooting experience on Windows platforms
- Exceptional attention to detail and strong analytics skills
- Excellent communication in spoken and written English
- Interest in 3D software and knowledge of macOS is an advantage

Conditions

- Permanent contract
- Working Location: 3Dconnexion office in Wrocław, Poland.
- Company supported Multisport card
- Training & courses
- Life insurance
- Team events
- Casual dress environment
- Friendly work atmosphere
- Parking space for employees
- Employee referral program

3Dconnexion

3Dconnexion® is the leading provider of award-winning devices for 3D design and visualization professionals. Our mission is to help people produce better designs, faster and more comfortably. 3Dconnexion products provide a more intuitive and natural way to interact with computer-generated 3D content. They support today's most popular and powerful mechanical engineering, media & entertainment, and architectural CAD applications. 3Dconnexion maintains offices worldwide with headquarters located in Monaco, Munich, and Norwalk.

[3dconnexion.com](https://www.3dconnexion.com)

If you are interested being part of 3Dconnexion team in an international, growth-oriented company please send your complete application (CV + motivational letter) with the reference TSE_PL_24 to:

careers_tsee@3dconnexion.com

Contact information
3Dconnexion Polska
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