

# Junior Application Specialist (Afternoon Shift)

in Wrocław, Poland

Join our dynamic and innovative team at 3Dconnexion, where you will be the first point of contact for international customers, providing exceptional technical support in the exciting world of 3D technology. This is a fantastic opportunity to launch your technical IT career while growing your expertise in a supportive and forward-thinking environment.

For this position, we are seeking a young spirit, engaged and motivated person with professional communication skills, technical grasp and willingness to learn. If you are looking for an opportunity to showcase your abilities while growing your knowledge, and you value quality, precision, and performance as much as we do, then look no further!

## Job Responsibilities

- Afternoon Shift core working hours: 14:00 (2 PM) to 22:00 (10 PM) CET/CEST
- Represent the 3Dconnexion brand at the heart of our technical support team
- Assist clients in troubleshooting hardware and software issues related to 3Dconnexion products
- Provide valuable feedback to our product and R&D teams to help improve our offerings
- Deliver consistent, high-quality customer service

## Skills and Requirements

- Excellent oral and written communication skills in English; proficiency in German is an advantage
- Solid technical knowledge of Microsoft Windows; experience with macOS is a plus
- Customer-oriented mindset with strong problem-solving abilities
- Motivated, eager to learn, and ready to face new technical challenges
- Team player with a positive attitude

#### Conditions

- Permanent contract
- Employee insurance
- Multisport card
- Small team
- No dress code
- Friendly work atmosphere
- Working Location: 3Dconnexion Polska Wroclaw

### 3Dconnexion

3Dconnexion® is the leading provider of award-winning devices for 3D design and visualization professionals. Our mission is to help people produce better designs, faster and more comfortably. 3Dconnexion products provide a more intuitive and natural way to interact with computer-generated 3D content. They support today's most popular and powerful mechanical engineering, media & entertainment, and architectural CAD applications.

3Dconnexion maintains offices worldwide with headquarters located in Monaco, Munich, and Norwalk.

#### 3dconnexion.com

If you are interested being part of 3Dconnexion team in an international, growth-oriented company please send your complete application (CV + motivational letter) with the reference TSE\_PL\_25 to:

#### careers\_tsee@3dconnexion.com

Contact information 3Dconnexion Polska Klecińska 123 54-413 Wrocław, Poland